

Marketing Safety: How to Tell Your Story and Develop an Elevator Speech



National Center Rural Road Safety

ruralsafetycenter.org

Hi, I'm Kevin.



Goals for this Session

To give you:

- Quick tips for marketing safety, with examples
- Another way to think about your elevator speech
- A handy communication tool



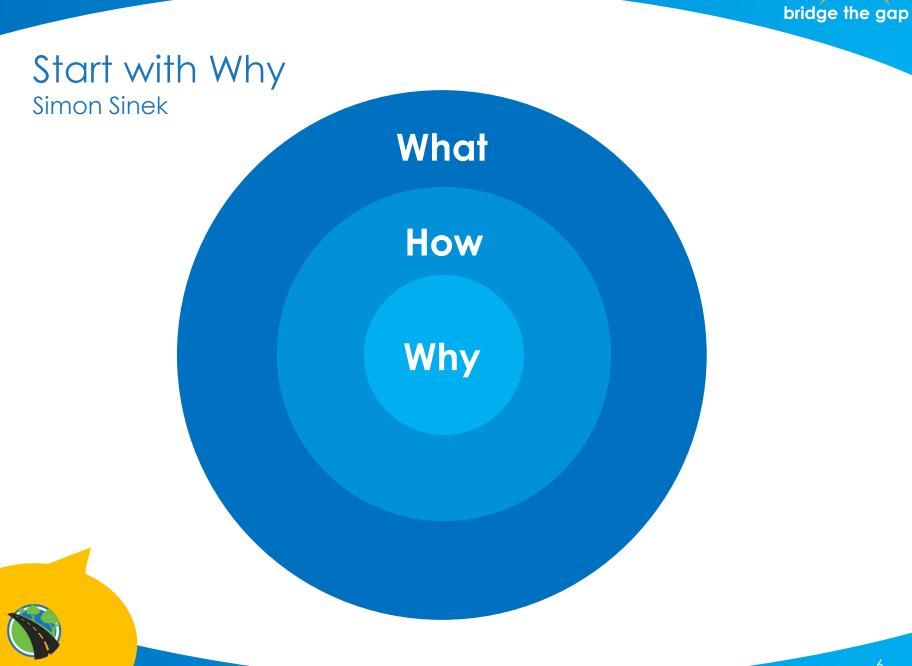
Safety Marketing Tips

- Start with Why
- Visualize
- Use Analogies
- Ask Questions
- Let's Get Emotional



Start with Why





Visualize





Use Analogies



R_X How Healthy is Your Road System?

Find out with systemic analysis

Systemic analysis is like a health screening for your road system. Just as your doctor identifies risk factors for illness, systemic analysis identifies locations that are at highest risk for severe crashes. Practitioners can then prioritize projects based on risk and apply low-cost safety treatments to reduce severe crashes across the whole at-risk system.

CURVE COUNTY - X RAY RESULTS

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Symptoms

Severe roadway departure crashes on curves.

Possible Risk Factors:

- Avg. Daily Traffic > 1,000 vehicles Curve Radius < 1.000 feet</p>
- + Intersection within Curve
- Usual Trap within Curve
- Severe Crash within Curve

Treatment

Prioritize highest risk sites and treat with low-cost countermeasures such as chevron signs or rumble strips.

Follow-Up

Track and evaluate safety improvements. Further remediation can be implemented as needed.

Diagnosis

11% of all curves have 3 or more risk factors.

Lab Results:

Curve A 🚘 Curve B 🚘 🗘 🕂 🕕 🤸 Curve C 😤 🕂 Curve D Curve E 🛛 🗛 🤸

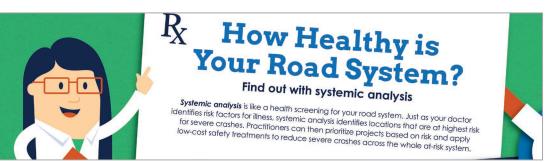


Systemic does not mean treating all locations. It allows agencies to treat the highest-risk sites within limited budgets.

Ask Questions



DDSA Questions



Webinar: Applying DDSA in Alternatives Analysis

December 20, 2018 1:00-2:30 ET Join us for this "how-to" webinar!

How safe are your designs?

Data-Driven Safety Analysis (DDSA) can be used to predict the number and severity of crashes for multiple design options, allowing for the safety performance of various alternatives to be considered alongside other project goals.



Talk Like TED Carmine Gallo

Let's Get Emotional



https://www.youtube.com/watch?v=GEQ1u1nKjWA



Bonus Tips

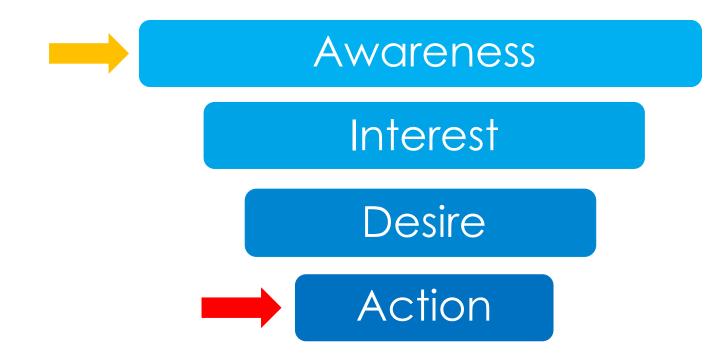
- Be helpful, not snarky.
- Marketing is an ongoing conversation.
- There is no "one thing."



Oh, you tease!



Good in a Room Stephanie Palmer





Types of Teasers

- Startling Statistics
- Purposely non-specific phrases
- Long-term benefits



Kevin's Teasers

"About 80 people will die on the roads today. My job is to help it be fewer tomorrow."

"I'm a transportation translator."

"I use communication to help you get home safely at the end of the day."



Types of Teasers

- Startling Statistics
- Purposely non-specific phrases
- Long-term benefits

What's yours?



What is a Communications Brief?



Thank you!

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